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Service Information Sheet

Incident Investigations

Objective

Structural and methodical determination of the causes of incidents in order to avoid recurrence.

Description

An incident is an undesired event, often inconveniencing or causing damage or injury to people, equipment or the environment. This definition also includes undesired events that are "just barely harmful"; thus, they are worthy of attention. According to the iceberg theory, even these incidences can eventually result in a fatal accident.

For this reason, it is important to log, categorize, and investigate company incidents. Additionally, of course, ultimately you are the one who decides the "degree" to which investigation is necessary. The direct and indirect causes of the incidents must then surface from the investigation. Based on the latter, administrative regulations can be determined to avoid a repeat of the incident or of similar incidents. In essence, you improve your policy by learning from mistakes.

Disc has significant experience in investigating safety and environmental incidents. We are familiar with all of the current investigation techniques, such as: tripod, route cause analysis, error tree analysis, etc.

Even if you employ your own investigative methods, this is not a problem for us.



Approach

Should you choose Disc as your partner, you can be certain that we will select a consultant with care who has experience in the field and is familiar with your branch's line of work.

Additionally, not only does education level play a role, but certainly competencies, experience, and communication skills as well.

Below are some of the services provided:

- Determining the level of investigation.
- Assembling an investigation team and determining the lead investigator.
- Conducting investigations according to systematic methods preferred by the client.
- Determining the order of events and analyzing findings.
- Determining the administrative measures and recommendations.
- Drafting and presenting the investigation report.

If desired, the set of services can be customized after consultation with the client.

Price Indication

We hire out our consultants to your organization based on hourly rates. For this service, these rates range anywhere between €70,- and €120,- per hour, during normal business hours.

This rate, however, does not include:

- VAT.
- Travel and lodging costs.
- Equipment costs.

For each request, a formal quote will be provided.

Contact Information

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Disc is VCU certified



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